

CITY OF COCKRELL HILL

WATER ACCOUNT RESIDENTIAL SERVICE APPLICATION

ACCOUNT # _____

DATE APPLIED: _____

DATE TO CONNECT: _____

FULL NAME: _____

SERVICE ADDRESS: _____

MAILING ADDRESS (IF DIFFERENT FROM SERVICE ADDRESS) _____

SERVICE NEEDED: WATER & SEWER GARBAGE # OF CONTAINERS: _____

DL: _____ STATE: _____ DOB: _____ SS# _____

CELL # _____ HOME: _____ EMAIL: _____

BUYING: ___ RENT: ___ NAME OF OWNER: _____ OWNER PHONE# _____

NUMBER OF PETS _____ (You must register all pets and provide proof of rabies shot.)

YOU'RE EMPLOYEMENT

NAME OF COMPANY: _____ EMPLOYER ADDRESS: _____

WORK PHONE #: _____

TWO REFERENCES

1. REFERENCE NAME: _____ PHONE # _____

2. REFERENCE NAME: _____ PHONE # _____

TERMS OF SERVICE

1. If you do not receive your bill by the fifth day of the month, please notify the Water Billing Department by calling 214-330-6333. Bills are mailed out the 1st of the month.
2. Bills are due on the 15th. After the due date a penalty is assessed and a delinquent notice is mailed out giving the customer approximately ten days to pay their water bill before it is disconnected. A \$25.00 reconnect fee will be added to the delinquent balance. The delinquent balance and reconnect fee must be paid before the water can be reconnected.
3. A \$35.00 returned check fee will be assessed for any check returned to our office unpaid.
4. When a customer has a leak on their side of the meter, they are responsible for repairing the leak and paying for water loss.

SIGNATURE ACKNOWLEDGES CUSTOMER'S UNDERSTANDING AND AGREEMENT TO THE TERMS OF SERVICE.

Customer's Signature

Date

CITY OF COCKRELL HILL

WATER UTILITIES WATER SERVICE AGREEMENT

WATER SERVICE LOCATION: _____ (Service Address)

The following are the terms of the service agreement between the City of Cockrell Hill Water Utilities Division and _____ (customer name).

I

PURPOSE

The City of Cockrell Hill Water Department is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Cockrell Hill Water Department will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II

PLUMBING RESTRICTIONS

The following undesirable plumbing practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0 percent lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
- B. The customer shall allow his property to be inspected for possible cross connections and other undesirable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- D. The customer shall immediately correct any undesirable plumbing practice on his premises.
- E. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

IV

ENFORCEMENT

If the customer fails to comply with the terms of the Service agreement, the Water System shall, as its option, terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

III

SERVICE AGREEMENT

- A. The Water System will maintain a copy of this agreement as long as customer and/or the premises is connected to the Water System.

CUSTOMER'S SIGNATURE:

DATE: _____