

CITY OF COCKRELL HILL

COMMERCIAL WATER ACCOUNT SERVICE APPLICATION

DATE OF APPLICATION: _____

NAME ON WATER ACCOUNT: _____

SERVICE ADDRESS: _____

MAILING ADDRESS (IF DIFFERENT FROM SERVICE ADDRESS) _____

(SIZE OF GARBAGE CONTAINER): _____

NAME OF OWNER/AGENT: _____

AGENT CELL PHONE # _____

Sole Proprietor C Corporation S Corporation Partnership LLC

SOCIAL SECURITY # _____ OR EIN # _____

CORPORATE ADDRESS: _____ CORPORATE PHONE # _____

CORPORATE EMAIL: _____

TERMS OF SERVICE

1. If you do not receive your bill by the fifth of the month, please notify the Water Billing Department by calling 214-330-6333. Bills are mailed out the 1st of the month.
2. Bills are due on the 15th. After the due date a penalty is assessed and a delinquent notice is mailed out giving the customer approximately seven days to pay their water bill before it is disconnected. A \$25.00 reconnect fee will be added to the delinquent balance. The delinquent balance and reconnect fee must be paid before the water can be reconnected.
3. A \$35.00 returned check fee will be assessed for any check returned to our office unpaid.
4. When a customer has a leak on their side of the meter, they are responsible for repairing the leak and paying the water loss.

SIGNATURE ACKNOWLEDGES CUSTOMER'S UNDERSTANDING AND AGREEMENT TO THE TERMS AND SERVICE.

X _____
CUSTOMER/AUTHORIZED AGENT SIGNATURE

DATE:

This section is for office use only:

New Account # _____

Date of Connection: _____

Commercial Account

CITY OF COCKRELL HILL

WATER UTILITIES WATER SERVICE AGREEMENT

WATER SERVICE LOCATION: _____

The following are the terms of the service agreement between the City of Cockrell Hill Water Utilities Division and

_____ (customer name).

I

PURPOSE

The City of Cockrell Hill Water Department is responsible for protecting the drinking water supply from contamination of pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in a place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the City of Cockrell Hill Water Department will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

II

PLUMBING RESTRICTIONS

The following undesirable plumbing practices are prohibited by State regulations.

- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
- B. No cross-connection between the public drinking water and a private drinking water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone back-flow prevention device.
- C. No connection which allows water to be returned to the public drinking water supply is permitted.
- D. No pipe or pipe fitting which contains more than 8.0 percent lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
- E. No solder or flux which contains more than 0.2 percent lead can be used for the installation or repair of plumbing at any connection which provides water for the human use.

III

SERVICE AGREEMENT

- A. The Water System will maintain a copy of this agreement as long as customer and/or the premises is connected to the Water System.
- B. The customer shall allow his property to be inspected for possible cross contaminations and other undesirable

plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water System's normal business hours.

- C. The Water System shall notify the customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic re-inspection.
- D. The customer shall immediately correct any undesirable plumbing practice on his premises.
- E. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provide to the Water System.

IV

ENFORCEMENT

If the customer fails to comply with the terms of the Service agreement, the Water System shall, as its option, terminate service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

CUSTOMER'S SIGNATURE:

DATE:

Commercial Account